

Low cost technology and other resources

General information:

- SF has a digital equity office: <https://sfmohcd.org/digital-equity>. Their playbook is a good guide for organizations wanting to offer digital inclusion services. They also have a digital equity plan that lists organizations and resources, and are working on a Covid-19 specific resource website. Alex Banh is the Digital Equity Manager.
- The city governments of San Leandro, San Jose, Sunnyvale, Sacramento also have dedicated staff working on this issue.
- Oakland mainly works through the nonprofit Tech Exchange (which offers refurbished computers too).
- The National Digital Inclusion Alliance (NDIA) is a national nonprofit that works on this issue. Their listserv is a good resource for current news, however, it can be overwhelming.

Free/discount internet access:

- Article with a list of discount broadband programs for low income families including some new rules for COVID-19: <https://stopthecap.com/2020/03/17/consumer-guide-internet-providers-respond-to-the-coronavirus-crisis/>
- The National Digital Inclusion Alliance just published the free / discount Internet list: <https://www.digitalinclusion.org/free-low-cost-internet-plans/>. However, potentially long hold times just to find out that the Internet service is not available in their area, so suggest checking at EveryoneOn.org first for availability of offer in their area.
- BroadbandNow <https://broadbandnow.com/> will tell you if what ISPs are available, however they don't have information about the free / discount programs.
- Comcast/Xfinity open wifi hotspots: Find your nearest hotspot by visiting <https://wifi.xfinity.com> and entering zip code. Current Xfinity customers can download the Xfinity WiFi app and find the nearest hotspot on the map view. Make sure to select the "xfinitywifi" network name from the list of available hotspots to get the free access. These hotspots are located in business and outdoor locations like parks,

shopping areas and transportation platforms which are open to everyone at this time.

Low-cost hardware and tech support (also offer low-cost internet):

- PCs for People <https://www.pcsforpeople.org/>
- Human I-T <https://www.human-i-t.org/>
- Numerous others - likely listed in SF Digital Equity resource site above

Online learning:

- OSTP announced “the launch of TechforLearners.org, a new resource for educators, administrators, and public officials who are turning to online learning as coronavirus response disrupts the school year” <https://www.techforlearners.org/>
- Education Week may have a list of vetted online learning resources, but need to check

Funding:

- CPUC has a grant fund dedicated to broadband adoption and digital skills: <https://www.cpuc.ca.gov/General.aspx?id=6442457502>